





Stephanie Sarro

UX Designer

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SKILLS

Knowledgeable in the UX Design tool **Figma**. Proficient in building **wireframes** (both paper and on figma), **mockups**, and **prototypes**. as well as conducting **usability** studies, building **empathy maps**, and user personas. Proficient in Microsoft Powerpoint, Excel and Teams. Excellent written and verbal **communication** skills.

EXPERIENCE

J.D. Power — Quality Control Tester

April 2023 - Present

Inspect a variety of media for deficiencies such as grammatical errors, error codes, glitches, or misinformation.

Inspect HTML sites and execute user acceptance testing.

Report deficiencies in designated project management tools such as Jira, Salesforce, and UnityWorks.

Henry Heywood Memorial Hospital — Medical Technologist

October 2021 - April 2023

Analyze results to ensure accuracy

Conduct Quality Control on a variety of interfaces.

Collaborate with other Techs to ensure patients receive timely and accurate results

EDUCATION

Google UX Design Certificate — Online

March 2024 - April 2024

Completed rigorous training designed for entry-level job readiness. Topics included UX research fundamentals, inclusive design, wireframes and high-fidelity prototypes, and tools like Figma. Completed hand-on projects and developed a portfolio with three projects.

University of Massachusetts —

Bachelors in Clinical Lab. Science

September, 2012 - May, 2015

Developed skills necessary to conduct a variety of research studies to include case-control studies, cohort studies, and qualitative studies.

CERTIFICATES

Google UX Design Certificate, Sololearn Front-End for Beginners, Sololearn Coding Foundations, ASTQB Certified Tester Foundation Level